

ENVIRONMENTAL AND QUALITY POLICY

FROXA's direction recognizes FOOD SAFETY, PRODUCT QUALITY, LEGALITY, AUTHENTICITY, ENVIRONMENTAL protection and CUSTOMER SERVICE as a basic support of its Business Management Policy, and establishes the general principles that should inspire this policy, and allow us to adapt a constant improvement in the process of **Design, production and marketing of frozen products**.

The concepts of FOOD SAFETY, PRODUCT QUALITY, LEGALITY, AUTHENTICITY, ENVIRONMENTAL PROTECTION AND CUSTOMER SERVICE, refer to both products and services, as well as all the activities and work of each and every one of the people who make up the organization.

General objectives:

- Priorize QUALITY, FOOD SAFETY, LEGALITY, AUTHENTICITY, ENVIRONMENTAL PROTECTION AND CUSTOMER SERVICE, in the development of the work throughout the Organization.
- Guarantee CUSTOMER SATISFACTION, taking into account the commitments **of continuous improvement, sustainability and pollution prevention**, and to comply with the **applicable legal requirements** and with other requirements that the organization subscribes related to its environmental aspects.
- Provide products and services without defects, safe and that meet the customer's expectations, committing to the minimization of the identified environmental aspects.
- Improve the competitiveness of products and services.
- Guarantee the allocation of the human, technological and financial resources necessary for the implementation of an Environmental and Quality Management System, structured and integrated into the entire organization, and for the achievement of the objectives of continuous improvement set.
- Under the principle that: "Food safety, quality and environmental protection is achieved by carrying out each activity, and not by carrying out subsequent controls", promote the CULTURE OF FOOD SAFETY, where the **motivation and training of personnel** in their professional development granting the necessary responsibilities and authority, **enhance** their ATTITUDE of teamwork, and **quarantee** FOOD SAFETY and QUALITY.
- Guarantee, therefore, that each member of the organization knows the demands of the clients and what they expect from their work, taking into account that, internally, each person is a supplier of the next operation, and a client of the previous one, without losing sight of the fact that the contributions of all contribute to the satisfaction of the CLIENT of the Company and to the minimization of the IDENTIFIED ENVIRONMENTAL ASPECTS.
- We develop our activity in a sustainable way and strive to minimize the negative effects and to increase the opportunity to contribute to the environment through positive impacts. For this purpose, it is important that we promote and enhance the environmental responsibility in all areas of our control, regardless of our position. Froxa S.A. is committed to continuing to advance in the sustainable development of the communities in which it lives and operates, offering opportunities to support local communities and ensuring that our commitments are transparent, ethical and follow our values.

Quality and correct Environmental Management impose a rigorous system and a constant effort of improvement on the part of all, taking into account that "they are not born, but are done through the coordinated effort of each member of the organization". Our future depends on it.

This Quality and Environment Policy is disseminated to all people who work in FROXÁ S.A. or on its behalf, including contractors who work in its facilities, and they are urged to support it and carry out their work in such a way that the improvement objectives that are being established can be achieved.

Likewise, the Quality and Environmental Policy is kept updated in order to ensure its adequacy and is available to any person or organization that requests it.

In Santiago de Cartes, on October 31, 2023.

The Management: Denis Vilcoq

A handwritten signature in blue ink, appearing to read "Denis Vilcoq", with a stylized flourish at the end.